

# ETHIRIS<sup>®</sup>

## Connection to the Safe4 alarm center

Video surveillance connected to an alarm central

Alarm operators monitor alarms around the clock

Via loudspeakers prompt unauthorized persons to leave the site

25 alarm treatments per month included

Safe, fast, easy and cost-effective



# Alarm Center Services - Safe4

**The need for area surveillance is continuously increasing, not least during nights and weekends. Then it can feel confident that experienced staff in an alarm center have the opportunity to via live video and recorded video keep track of the plant around the clock, every day of the week. This brochure describes Ethis ACS (Alarm Central Services) where you can choose to connect any number of cameras from your Ethis VMS/NVR system to an alarm central.**

Kentima has a collaboration with the alarm central Safe4 to be able to offer monitoring of Ethis VMS/NVR facilities around the clock every day of the week. With this cooperation, we turn to all our customers in Scandinavia. Safe4 is certified and approved for alarm reception by the European standard for monitoring and alarm reception centers (EN 50518).

It only takes a simple configuration to connect your existing or new Ethis VMS/NVR system to our alarm central service Ethis ACS. By connecting the facility to Ethis ACS, the customer gets a cost-effective, smart and reliable system for monitoring where the alarm operator can quickly take the necessary measures in the event of an incident.

## What services are available?

The purpose is to, with the help of video analysis in cameras that monitor a facility, automatically send alarms to the alarm central in the event of an intrusion.

**The following services are available:**

- Connection of one or more cameras for visual verification of incidents.
- Connection of one or more speakers for the rejection of unauthorized persons.
- Connection of security companies for emergency services.



## What is included in the service?

The service includes access to the alarm operators in the alarm central around the clock. The alarm operators receive alarms from the facility and follow the instructions that have been established for each facility.

**For example, it may be the following:**

- Verify if they see any unauthorized person via live or recorded video from the time of the alarm.
- In that case, prompt unauthorized persons via loudspeaker calls to leave the scene.
- Summon guardians.
- Notify the contact persons for the facility of what has occurred through a written report with pictures from the alarm occasion.
- Document all alarms regardless of whether they are false or real.
- The regular monthly fee includes 25 alarm treatments per month.

## What is required?

To be able to connect to the service, license level Premium or Universal functional level 6 is required in the Ethis facility to be connected.

An internet connection and a public IP address are required to the Ethis Server to be connected. It does not have to be a fixed IP address, but it is fine with a dynamic one as long as you have a DNS service where the alarm central can reach the facility via a DNS name instead of an IP address that may change. You can advantageously use Kentima's service, Ethis Access Service, for this.



## How to get started?

### Resellers

If you are a partner of Kentima, you can contact us or log in on the partner pages and then download price list, calculator and instructions for how the different steps are done. Are you a system integrator and not yet partner, contact us at Kentima.

### End customer

If you are an end customer and want to connect cameras to an alarm center you can contact Kentima by phone +46 (0)46-25 30 40 or send an email to [order@kentima.com](mailto:order@kentima.com) and we will help you and make sure you get in touch with one of our dealers.

## Cost-effective monitoring with simple payment model

To simplify for our customers and offer the greatest possible flexibility and freedom, the service is based on a monthly fee that is invoiced quarterly. If you want to cancel the service after the binding period has expired, it is enough to terminate the service before a new quarter has started.

The fee is based, first of all, on a monthly fee consisting of a system fee and a fee for the number of connected cameras in the facility. The system fee includes the connection to the alarm central, one (1) connected camera, one (1) connected speaker as well as up to 25 alarm treatments per month. In addition to quarterly invoicing, there is a small fee that is a one-time fee when the plant is started up and connected to the alarm central.

### Choose a longer commitment period and reduce the monthly fee

To provide the opportunity for a lower monthly fee, we offer three binding periods: 3 months, 12 months and 36 months. A longer binding period gives a lower monthly fee.

The start-up fee is a one-time fee that is the same regardless of the binding period.

### Easy to connect more cameras

If you want to connect more cameras and/or speakers, you pay a monthly fee for each device that connects in addition to the camera and speaker included in the system fee.

### Additional monthly fee

If the facility works optimally, there are normally no additional fee as there are 25 alarm treatments per month. If that number is exceeded, you will have to pay a fee for this, which is stated in the current price list.

### Ability to add guardian service

If there is a local guard service, it is included in the service that this is contacted in the event of an alarm according to given instructions, the fee of the actual call-out is agreed with the local guard company. In the service we provide, it is possible to add an option to use a guard service that the alarm central uses. Then a fee is charged for each call-out.

# KENTIMA

# PRODUCT LINES

## AUTOMATION

HMI/SCADA SOFTWARE  
OPERATOR PANELS/BOXES  
INDUSTRIAL COMPUTERS

## SECURITY

VIDEO MANAGEMENT SOFTWARE  
NETWORK VIDEO RECORDERS/CLIENTS/PANELS  
NVRN RACK SOLUTIONS  
PSIM SOFTWARE

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